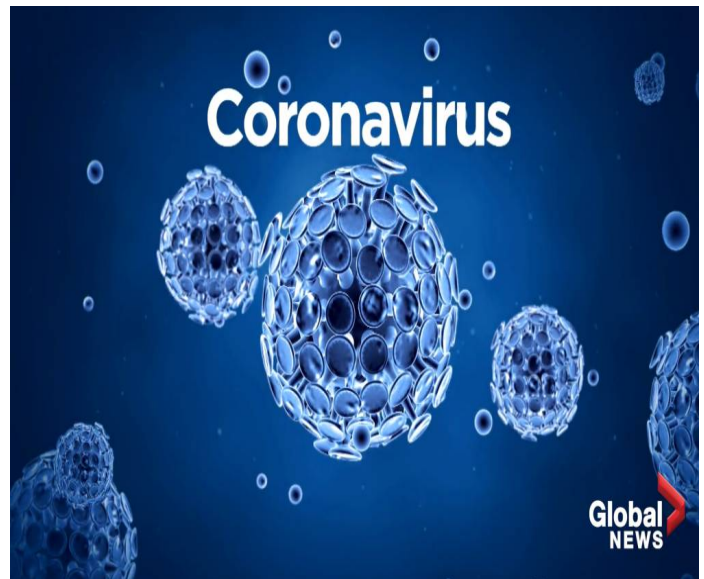


# 2020 Covid-19

EBELS HOUSEBOATS



## Ebel's response to Covid-19

Our 49<sup>th</sup> year will be a year to remember! We have had challenges and are ready to tackle Covid-19. With cooperation and a little patience we can make a Ebel's houseboat trip the **ULTIMATE** social distancing vacation!

Please read over what we are planning to do to ensure a safe and enjoyable vacation!

# AMMENDED DEPOSIT POLICY



## 45-Day Notice

As all of us are aware of the current Covid-19 pandemic, we have altered our cancellation policy to reflect the current guidelines of our nation. For 2020 we are changing to a 45 day cancellation policy, with your deposit carrying over to the 2021 season. This replaces our current non-refundable policy.



## 2020 Season

As long as state and federal governments allow lodging such as us to operate, we will be open. We will follow all the guidelines that the CDC recommends for the safety of our guests.

# COVID POLICIES

**CHECK-IN** In the 2020 season we will be sending out all documents pertaining to rentals via DocuSign. Please follow the instructions within the email and return to us prior to arrival. This includes the Passenger Manifest, Charter Agreement, Optional Insurance waiver, Pet Policy and a copy of your Signed Overnight Permit. If you are unsure of how to do any of this, please email us [info@ebels.com](mailto:info@ebels.com). We will be happy to assist.

Once your entire group has arrived, we will ask that only one person per group enter our office. This person can make payment and receive houseboat assignment. We ask that this person wear a mask. We will have them available if you need.

Fishing licenses should be obtained prior to your arrival. They can be purchased online via <https://www.dnr.state.mn.us/licenses/fishing/index.html>

We will assign one staff member to assist in loading your houseboat, parking your vehicle and questions prior to instructions. When possible please email us your bait, ice and wood order at [info@ebels.com](mailto:info@ebels.com)

Instructions will be given by one staff member to ONE guest. Others may listen at a distance. The staff member will captain the houseboat to Sullivan bay where they will leave the houseboat and return to our base. Please allow for social distancing while our staff member is onboard. You could be outside on the upper deck, on the back deck or in your small tow along boat.

**CLEANING OF HOUSEBOAT** All of our houseboats will be thoroughly cleaned as they have been with the addition of paying particular attention to frequently touched surfaces such as tables, doorknobs, light switches, remote controls, countertops, handles, toilets, faucets, sinks and other nonporous surfaces. Bleach and disinfectants will be used for normal cleaning. Once the houseboat is cleaned, we will be fogging with an electric atomizer sprayer containing a disinfectant registered with the EPA for use against Covid. Please note that we will whenever possible allow the houseboat to sit 24 hours prior to a guest's arrival. [These additional cleaning procedures will also have to allow for more cleaning time do please be patient with us!!!](#)

**DURING YOUR VACATION** We will have contact with you via marine radio or cell phone. Please know your location prior to calling us if assistance is needed. Plan on stocking up on all your ice, bait and firewood prior to departure. Mechanical assistance will be available if needed.

**CHECK-OUT** Plan on one person with mask to come in office to pay remaining balance. Ice, bait, wood and fuel will be tallied at the end of your trip.

**IN CLOSING** We want to provide the safest possible trip you can have during these unprecedented times. By helping Ebel's with the new policies and changes we will and will continue to provide you with trouble-free houseboat vacations like we have for 49 years! Please do not come to our area or take your vacation if you are symptomatic. Our area currently has very few cases of Covid. We hope you and yours are healthy and remain healthy, and for the speedy recovery of our nation.

\*PLEASE NOTE THAT POLICIES MAY CHANGE WITH TIME

THANK YOU & BE WELL,

KATY, JUSTIN, HEATHER EBEL & THE EBELS CREW

