

Ebel's Houseboats Policies



Ebel's Celebrates 50 Years!

Our 50th year! We have had challenges and are continuing to address Covid-19. With cooperation and a little patience we can make a Ebel's houseboat trip the **ULTIMATE** social distancing vacation!

Please read over what we are planning to do to ensure a safe and enjoyable vacation!

DEPOSIT POLICY



Non-Refundable Deposits. We have returned to our non-refundable cancellation policy. Deposit will only be refunded **IF** Ebel's cannot be open.



2021 Season

As long as state and federal governments allow lodging such as us to operate, we will be open. We will follow all the guidelines that the CDC recommends for the safety of our guests.

POLICIES

CHECK-IN In the 2021 season we will be sending out all documents pertaining to rentals via DocuSign. Please follow the instructions within the email and return to us prior to arrival. This includes the Passenger Manifest, Charter Agreement, Optional Insurance waiver, Pet Policy and a copy of your Signed Overnight Permit. If you are unsure of how to do any of this, please email us info@ebels.com. We will be happy to assist.

Once your entire group has arrived, we will check you in through our office. Please have your overnight permit with you for check in.

Fishing licenses should be obtained prior to your arrival. They can be purchased online via <https://www.dnr.state.mn.us/licenses/fishing/index.html>

We will assign one staff member to assist in loading your houseboat, parking your vehicle and questions prior to instructions.

Instructions will be given by one staff member to guests. Others may listen at a distance. The staff member will captain the houseboat to Sullivan bay where they will leave the houseboat and return to our base.

CLEANING OF HOUSEBOAT All of our houseboats will be thoroughly cleaned as they have been with the addition of paying particular attention to frequently touched surfaces such as tables, doorknobs, light switches, remote controls, countertops, handles, toilets, faucets, sinks and other nonporous surfaces. Bleach and disinfectants will be used for normal cleaning.

DURING YOUR VACATION We will have contact with you via marine radio or cell phone. Please know your location prior to calling us if assistance is needed. Plan on stocking up on all your ice, bait and firewood prior to departure. Mechanical assistance will be available if needed.

CHECK-OUT Plan on coming into the office to pay remaining balance. Ice, bait, wood and fuel will be tallied at the end of your trip.

IN CLOSING We want to provide the safest possible trip you can have during these unprecedented times. By helping Ebel's with these policies we will continue to provide you with trouble-free houseboat vacations like we have for 50 years! Please do not come to our area or take your vacation if you are symptomatic. Our area currently has very few cases of Covid. We hope you and yours are healthy and remain healthy, and for the speedy recovery of our nation.

THANK YOU & BE WELL,

KATY, JUSTIN, HEATHER EBEL & THE EBELS CREW

